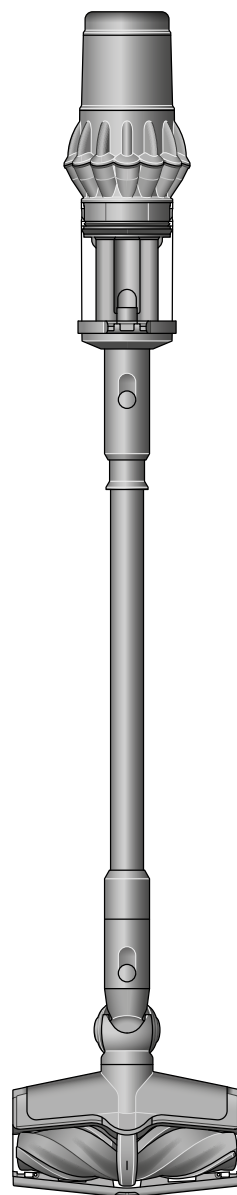


v16 piston

animal

Dyson V16 Piston Animal logo.

User manual



Top view of the Dyson V16 Piston Animal machine showing cleaner head, wand, bin and main body.

SV12 JN100000 PN1000000-00-00 00.00.00
VERSION NO.01

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wet roller head

Washing your filter

Washing your Auto-empty Dok™ filter

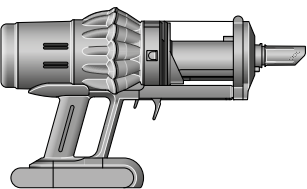
Washing your All Floor Cones™ Sense brush bars

Washing your Fluffy Optic™ cleaner head

Cleaning your tools

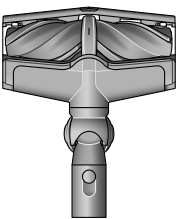
In the box

Main body showing the bin and battery attached.



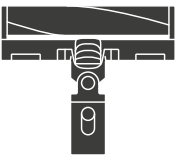
Vacuum cleaner
With built-in tool, battery and bin attached.

Brush bars located inside the cleaner head and a suction control slider located on the front.



All Floor Cones™ Sense cleaner head
Intelligently detects your floor type to adjust performance and adapt for deep cleans on carpets and delicate cleaning on hard floors.

A soft-roller cleaner head with a long thin brush bar.



Fluffy Optic™ cleaner head
A soft-roller cleaner head which uses a precisely angled blade of light to reveal twice the amount of invisible dust on hard floors.

A small cleaner head with an angled body housing the motor and an electrical connector to attach to the wand or directly to the machine.



Hair screw tool 2.0
Anti-tangle conical brush bar spirals hair off and into the bin. Motor-driven cleaning for smaller spaces.

This tool is long and narrow with an angled cleaner head.



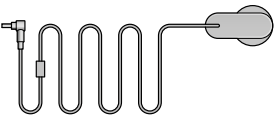
Crevice tool
Engineered for precise cleaning around tricky edges and into hard-to-reach narrow spaces.



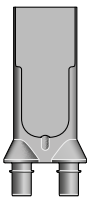
Wand with remote release and built-in-tool
Quickly change tools to switch tasks. Press the red button to release the wand easily and discover the in-built handheld tool.

Main body with an in-built tool for handheld cleaning and an in-built tool on the end of the wand for cleaning up high and down low.

The charger in a one piece unit with the plug, connector end and cable.

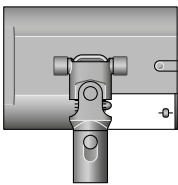


Charger*
Charges your vacuum with or without a dock.



Wall-mounted charging dock*
Holds and charges your cordless vacuum, ready for your next clean. Stores two additional attachments.

A rectangular dock that needs to be fixed to a wall with screws.



Submarine™ 2.0 wet roller head**
Remove spills and stains from hard floors with the next generation Submarine™ wet roller head. Now with hydration level control.

Cleaner head with a water dispenser and wet roller head.

*Not included when purchasing the Auto-empty Dok™.

**If purchased within a bundle.

When purchased with Auto-empty Dok™



Auto-empty Dok™
A free-standing dock designed to hold, self-empty and automatically charge your vacuum, with additional storage for tools.

A free-standing dock for emptying and charging your vacuum and storing attachments.



Wand holder
Attaches to one side of the dock, so you can easily store the wand when it's not in use.

A small holder which attaches to the side of the dock.



Tool holder
Attaches to the other side of the dock, so you can easily store the Fluffy Optic™ cleaner head when it's not in use.

A small holder which attaches to the side of the dock.



Dust liners
Included are two 2.5L dust liners for use in the Auto-empty Dok™. One liner is designed to hold 60 days' worth of dust, hygienically.¹

A disposable bin liner that sits inside the dock.

¹Real life performance may vary.

Additional tools compatible with your machine

Additional tools can be purchased in a range of tool kits at www.Dyson.com



Scratch-free dusting brush

Gentle on delicate surfaces. Self-cleaning – a rotating cuff keeps the soft bristles clear of dust.

The Scratch-free dusting brush has a head made of soft bristles for cleaning delicate surfaces.



Stubborn dirt brush

Stiff nylon bristles dislodge ground-in dirt from coarse carpets, high traffic areas and car interiors.

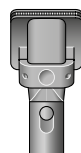
A short nozzle with stiff bristles on the underside.



Flexi hose tool

Adds up to 75cm of flexible reach, with a built-in tool to clean up high or down low in your home or car.

A flexible hose engineered from tough wire and durable plastic.



Pet groom tool

Removes hair as you groom, so it doesn't drop and spread around your home. Angled bristles self-clean in an instant.

A small cleaner head with a red outer casing that pushes down to eject pet hair.



Awkward gap tool 2.0

The Awkward gap tool is a long and slim, with a 22° twist, for cleaning tight gaps and hard-to-reach places.

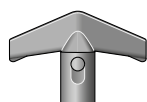
The Awkward gap tool is long and slim, with a 22 degree twist, for cleaning tight gaps and hard-to-reach places.



Low-reach adaptor tool

Engineered to clean further under low furniture by adjusting the wand angle up to 90°. Now with a new in-built tool for quicker cleans.

With an elbow joint fitted between the bin and the tool.



Mattress tool 2.0

Re-engineered to remove hair, allergens and dust mites from mattresses and upholstery.

A wide, arrow-shaped tool.

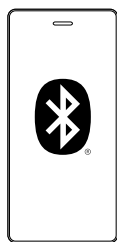
Getting started Dyson V16 Piston Animal cordless vacuum



Using the LCD screen

Press the red button on the LCD screen to start the machine.

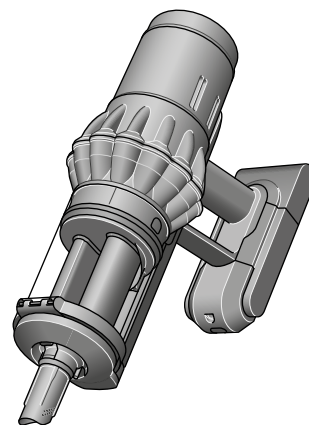
Screen on the filter end of the machine.



Connect your machine

Connect using Bluetooth or the QR code on the box, or LCD on screen.

Illustration of a mobile phone with a Bluetooth icon.



Bin and battery separate from the wand with an arrow pointing to connect together.

Built-in tools

Instant access to built-in tools hidden in the wand, for multi-purpose cleaning up high or down low.



Power modes

Your machine has three power modes for different tasks. Change power modes quickly using the silver Selection button.

Finger pressing the selection button on the screen to move between power modes.



Eco mode

Maximum run time for longer cleans all around your home.

The screen showing the machine set to Eco mode with a full battery in green to show that this will give the longest battery life of the three modes.



Auto mode

Auto mode for the optimum balance of power and run time. Suction power automatically ramps up for higher dust levels.

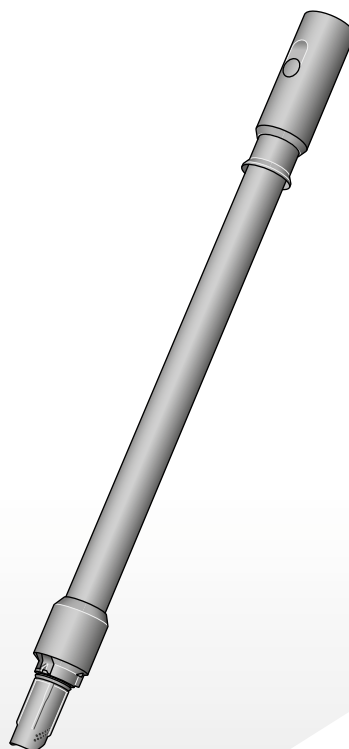
The screen showing the machine set to Auto mode with a blue battery showing that this will give a medium length of battery life.



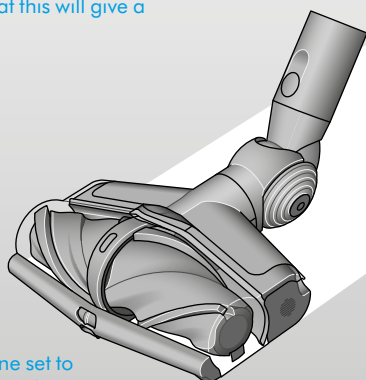
Boost mode

Designed for momentary intensive spot cleaning of ground-in dirt.

The screen showing the machine set to Boost mode with a red battery to show that this will give the shortest battery life of the three modes.



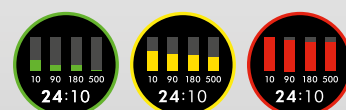
Cleaner head separate from the wand with an arrow pointing to connect the two.



Remote release

Quickly change tools to switch tasks. Press the red collar to release easily, without bending down. For convenient whole-home cleaning.

Three screens showing a graph of the sizing and counting of the dust particles in Red, Amber and Green.



Shows you when your floor is clean. A piezo sensor continuously sizes and counts dust particles. Bars will rise and fall depending on the amount of debris and dust detected. Red indicates high dust, Amber medium, and Green a relatively clean area.

Getting started Auto-empty Dok™

Setting up your dock

Place the dock down on the floor. Attach the wand holder to one side and the cleaner head holder to the other.



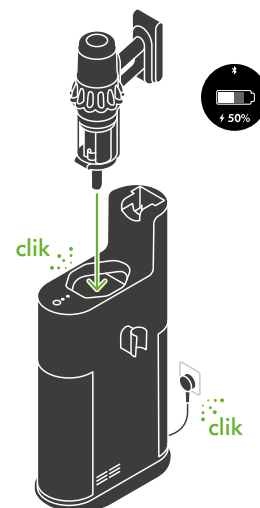
Plug in and switch on

The red power button will show a solid white light for 10 seconds, to indicate that the power is on.



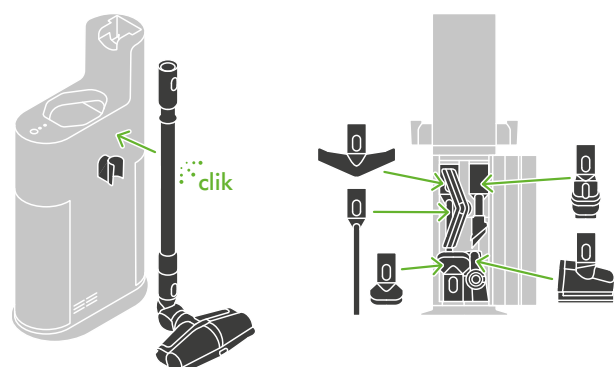
Automatic charging

When not in use, detach the machine body from the wand and place it into the dock to begin charging.



Storing additional tools

Place the wand in the holder at the side. Use the other holder and the in-built storage at the back for additional tools.



The LCD screen

Settings menu

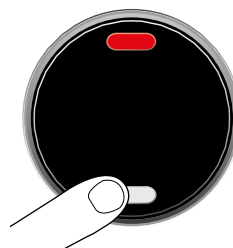
Control the settings on your machine using the Selection button. To enter the settings menu, press and hold the button until the menu screen appears. Press the button to move through the options within the settings menu.

Hold the button to open an option.

- Bluetooth® wireless technology
- Language
- System
- Reset machine

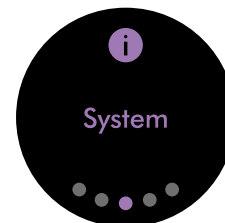
For more information and support for your machine go online: www.Dyson.com/support

Press the 'Selection' button at the bottom of the menu screen.



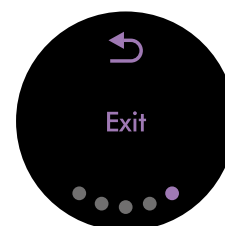
In the settings menu, the first screen option allows you to set Bluetooth to On or Off.

In settings, the second screen option allows you to select your screen's language preference.



In settings, the third screen option allows you to view system settings.

In settings, the fourth screen option allows you to reset your machine.



The Exit menu screen is the final options on settings.

The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Dyson is under license.

Change language

To change the language on your screen, press the 'Selection' button and hold it until the language list appears. Release the button.

Tap the 'Selection' button to scroll through the language list to your preferred choice.

Press and hold the button until the countdown ends. A green tick will appear on the screen to show your language selection is complete.

To cancel your selection, release the button during the countdown.

In settings, the 'Language' option allows you to select your screen's language preference.



Two screens, the first with the language list and then the tick screen to show that the language has been successfully changed.

Find your serial number

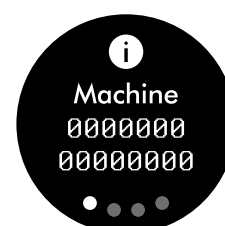
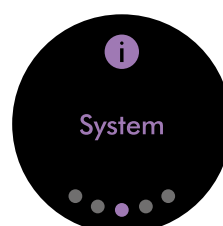
You can find your serial numbers in the settings menu.

Press the 'Selection' button to move through the settings sequence until you reach 'System'.

Press and hold the button to select this option.

The first screen will display your serial number information.

The System menu screen.



The machine's Serial number menu screen.

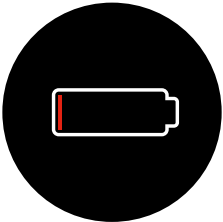
Run time countdown

When the battery needs charging, your machine will pulse three times and a 'Low battery' icon will appear on the screen.

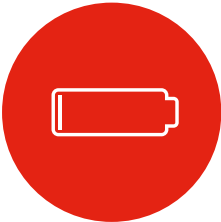
When your battery is empty, a red warning icon will appear on the screen.



The screen will read 'Low run time' surrounded by an amber circle when the battery needs changing.



The red screen with an icon with a plug being connected to the power supply demonstrates the battery is empty and needs charging.



The screen reads 'Low run time' surrounded by a red circle if the battery runs low while in Boost mode.

Exit settings menu



Screen with 'Exit menu' wording and return icon.

Alerts

The alerts you might see are:

Airway blockage

Your machine has a blockage that needs removing. Watch the animation to see which airways to check. Make sure your machine is turned off before removing a blockage.

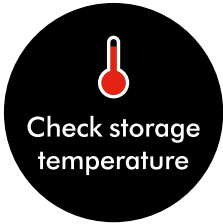
Alert icon with 'Airway blocked' notification.



High storage temperature

Your machine is being stored in a place where the temperature is too high. Move your vacuum to a cooler place.

Alert icon with 'Temperature' wording.



Alert icon with 'Check storage temperature' wording.

Cold temperature

Your machine is too cold. Move your vacuum into a warmer environment and leave to warm up.

Alert icon with 'Temperature' wording.



Alert icon with 'Leave to warm up' wording.

Non-Dyson battery

A non-Dyson battery has been detected. If you are not aware that you are using a third party battery for your machine, this may be counterfeit.

Alert icon with 'Non Dyson battery' wording.



Clean filter

Your filter needs cleaning. Please refer to 'Washing your filter'. Follow the animation to watch how to wash the filter.

Alert icon with 'Wash filter' wording.



Filter not fitted

Your filter isn't properly fitted. Twist your filter anticlockwise and pull it away from your machine. Reattach to your machine, twisting it clockwise until it locks into place.

Alert icon with
'Filter not fitted'
wording.



CleanCompaktor™ mechanism not fitted

Move back the CleanCompaktor™ compression mechanism back into position at the top of the bin and ensure the lever is pulled all the way to the top before it rotates back into the correct position. Restart the machine using the red power button.

Note that if the lever is rotated or knocked out of place, the motor will cut out.

Alert icon with
'Dust compact'
wording



Brush bar has stalled

The brush bars or cleaner head may be experiencing a blockage and therefore stalled. Move the machine off the surface and restart to see if the stall persists. If so, check for blockages in the airway, and debris build around the brush bar cones. Remove the outer cover and check for blockages. The cones can be removed to check for dust or debris, also. Once clear, refit the cleaner head and restart the machine.

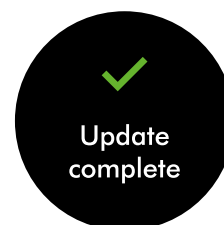
Alert icon with
'Check cleaner
head' wording.



Update required

Update your machine on the MyDyson™ app to ensure optimal use with new cleaner head fitted.

Alert icon
with 'Update
required'
wording



Alert icon
with 'Update
complete'
wording.

Auto-empty Dok™ alerts

The alerts you might see are:

Power button LED indicator

A		Off	1. When machine is not docked. 2. When machine is docked, but it has been 10 secs since the last action (e.g. emptying). 3. When dock has a fault and is not able to empty.
B		Solid	1. When machine is docked before the 10 sec timeout (see point A2 above). 2. Indicates to user that dock is ready to empty. Press the power button to start.
C		Pulsing	1. When emptying is in progress. 2. Indicates that user can end the operation at any time. Just press the start button again, and it will restart in 30 secs.

Dust liner LED indicator

D		Solid	When dust liner is full.
E		Blinking	When dust liner is missing.

Blockage LED indicator

F		Solid	When filter or system blockage is detected.
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Download the MyDyson™ app

Download the MyDyson™ app from the App Store or Google Play. Open the app and follow the on-screen instructions to create a new account.



MyDyson app logo
next to the Apple
app store logo and
Google play logo.

Apple, the Apple logo, and Siri are trademarks of Apple Inc. App Store is a service mark of Apple Inc. Google Play, the Google Play logo, Google Assistant are trademarks of Google LLC.

Getting started on the MyDyson™ app

Download the MyDyson™ app from the App Store or Google Play. Open the app and follow the on-screen instructions to create a new account.

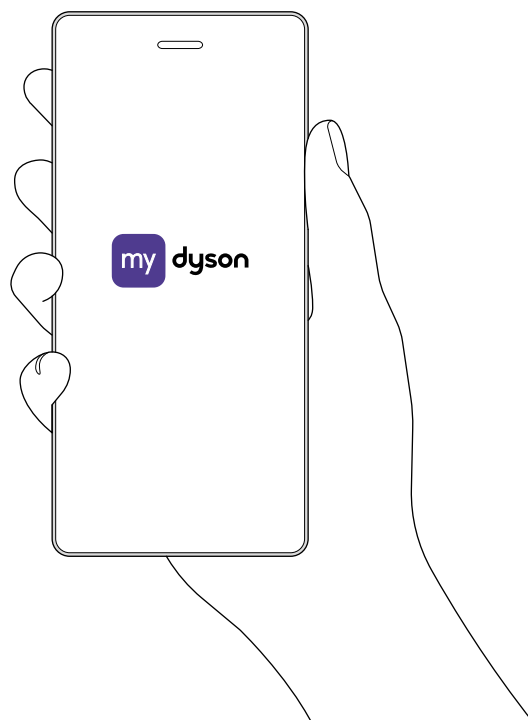
Connecting your machine

Scan the QR code on the LCD screen of your machine or find your machine through the MyDyson™ app.

Hold your mobile device next to your machine. Press the power button to activate pairing mode.

Once paired, follow the instructions within the app to set your language and activate your warranty. Setup is now complete.

Drawing of owner holding their smart phone with the MyDyson app.



Caring for your floors

Check that the underside of the cleaner head or tool is clean and free from any objects that may cause damage.

Before vacuuming your flooring, rugs, and carpets, check the manufacturer's recommended cleaning instructions.

The brush bar on your machine can damage certain carpet types and floors. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming without the motorised floor tool and consulting with your flooring manufacturer.

Charging your machine

Without the Auto-empty Dok™

You can use your machine immediately, or charge it partially, without the need to fully charge before first use.

Connect to the charger, either directly or in the dock.

The blue LEDs on both side of the battery will flash during charging.

When the battery is fully charged, both LEDs will light for five seconds.

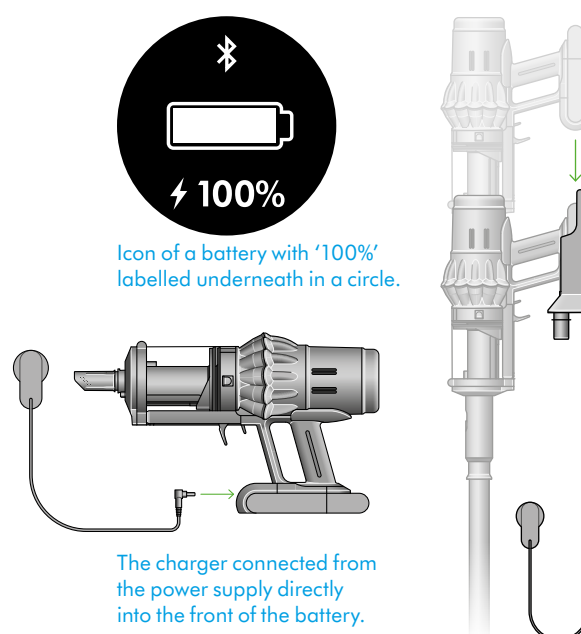
Your battery is fully charged when the display shows 100%.

Your machine won't operate or charge if the ambient temperature is below 5°C (41°F). This is designed to protect both the motor and battery.

With the Auto-empty Dok™

When not in use, detach the machine body from the wand and place it into the dock. It will automatically begin charging.

The battery and bin of the vacuum is on charge at the Wall Dok.



Changing your click-in battery

If you have additional click-in batteries, we recommend that you alternate the batteries to maintain even performance.

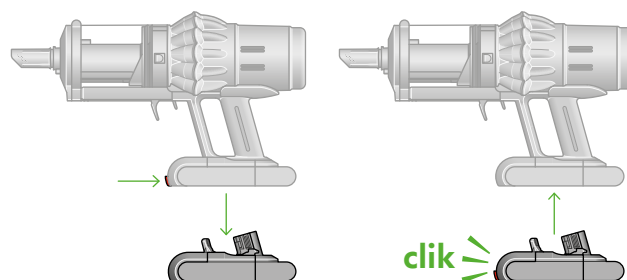
Removing your battery

Press down the release button then detach the battery.

Charge the battery.

Refitting your battery

Align your battery with the handle and slide it in. Push firmly until it clicks into place.

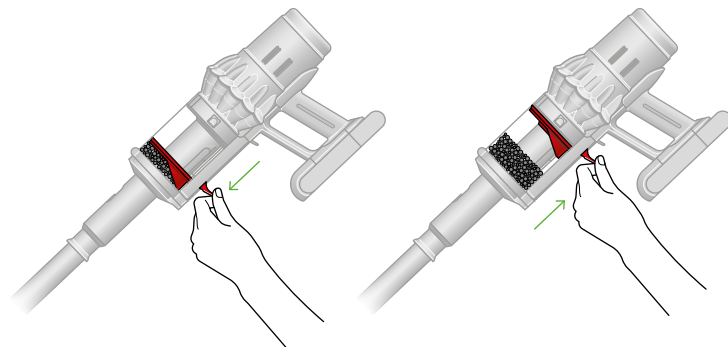


Compressing dust

To compress dust, push the red compression lever down then move back up to its original position. The machine power will cut out when you compress.

Image of owner compressing the dust in the bin with the Dyson CleanCompactor.

Image of owner pulling the CleanCompactor back.



Emptying your machine bin

Empty as soon as the dirt reaches the MAX level – don't overfill. Using your machine when the dirt is above the MAX line may affect the performance and require more frequent filter washing.

Overfilling your bin could result in inaccurate readings on the particle graph.

Make sure your machine power is turned off before removing your wand or releasing the bin.

Remove your wand

Press the red wand release button on the top of the wand and pull the wand away from the bin.

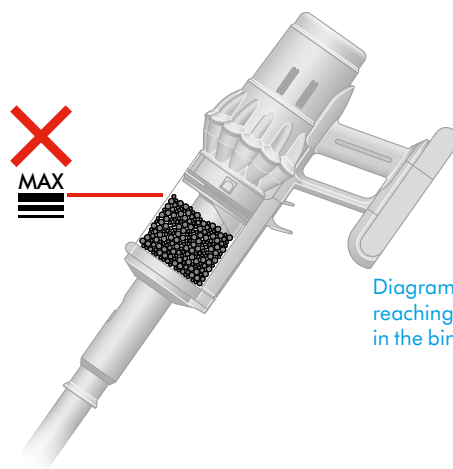


Diagram of contents reaching the 'MAX' line in the bin.

Release the dirt

First compress the contents of the bin then hold the machine over the bin, pointing downwards.

Push the silver bin release lever to open bin base.

Then firmly push the red compression lever. The bin will slide down, cleaning the inside of the bin as it goes.

The bin base won't open if the silver bin release lever isn't pushed down all the way.

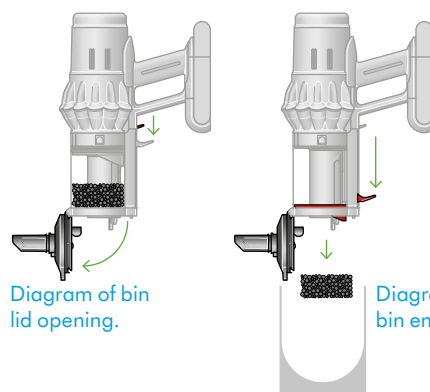


Diagram of bin lid opening.

Diagram of bin emptying.

Minimize dust contact

Cover your bin tightly in a dustproof bag while you empty. Press the silver button to open the bin base. Remove your bin carefully and seal the bag tightly and dispose.

Close the bin

Push the bin base upwards until your bin and bin base click into place.

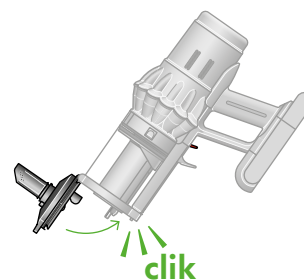


Diagram of the lid open after emptying with an arrow and a 'Click' sound to demonstrate how to close.

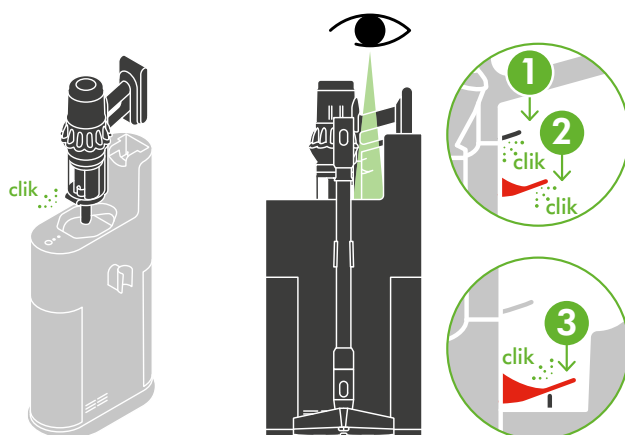
Emptying your bin with the Auto-empty Dok™

After cleaning, detach the machine body of the vacuum cleaner from the wand and place the wand against the holder on the side of the vacuum.



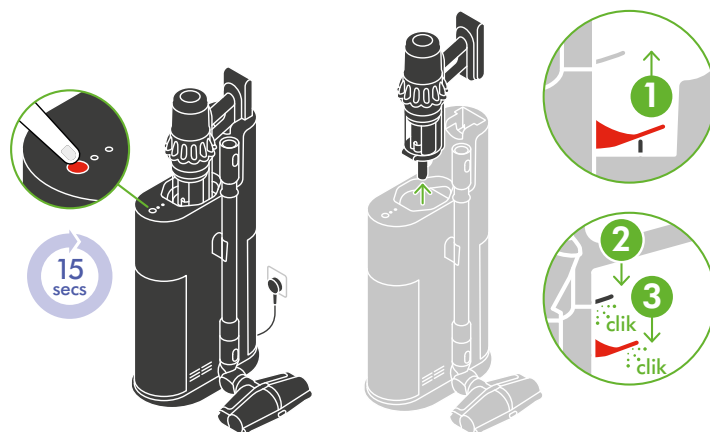
Insert the machine body into the dock and push down the silver / grey lever, followed by pushing down the red compression lever all the way down completely until the dock starts an auto-empty cycle, ensuring all the sides of the bin are wiped clean.

Each cycle consists of 2 15s intervals.



If needed, you can press the red button to repeat a cycle.

Once complete, remove the machine body and close the bin, followed by pulling up the red lever.

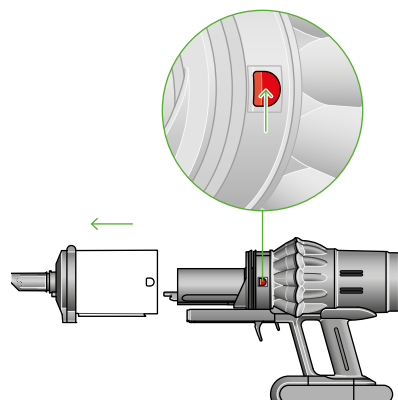


Cleaning your machine bin

Remove your bin

Open the bin base first then press the buttons located on either side of the bin to release the bin and slide off the runner.

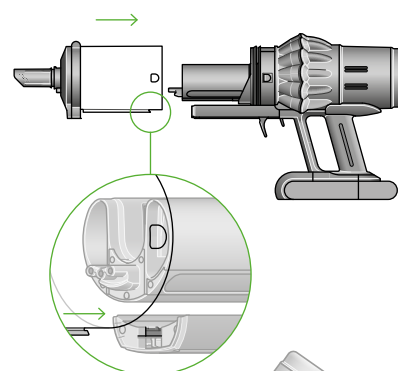
Bin being removed off the runner.



Refit your bin

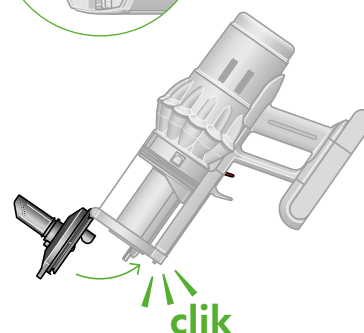
Insert the spine on to the bin runner.

The bin being pushed back into position on the bin runner.



Close the bin by pushing the bin base upwards until the bin and bin base click into place.

Diagram of the lid open after emptying with an arrow and a 'Click' sound to demonstrate how to close.



Clearing machine blockages

Disconnect your machine from the charger before looking for blockages. Make sure your machine power is turned off and be aware of sharp objects.

Leave your machine to cool down before looking for blockages.

Don't use your machine when looking for blockages as this could cause injury.

If your machine detects a blockage, the motor will pulse and you won't be able to use your machine until the blockage has been cleared.

If you try to use your machine when the motor is pulsing, it will automatically cut out.

Check the main body

Remove the bin and check for blockages in the main body of your machine

Make sure any blockages are completely cleared and all parts are fitted before using your machine.

Check the wand and cleaner head

Check the wand for blockages.

Check your cleaner head for blockages, following the instructions to remove the brush bar, where necessary.

Re-assemble your machine

Refit all parts securely before using your machine.

Clearing blockages isn't covered by your guarantee.

Diagram of the owner's eye looking at the bin and searching for blockages.

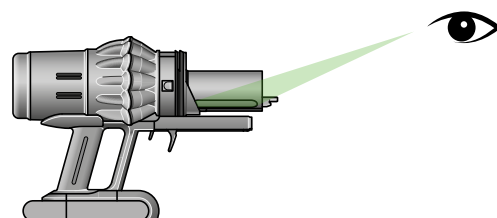
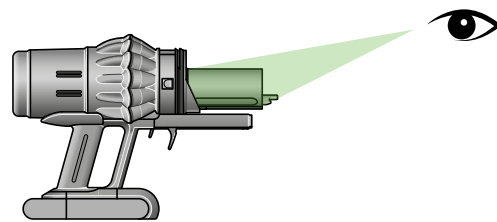


Diagram of the owner's eye looking through the wand.

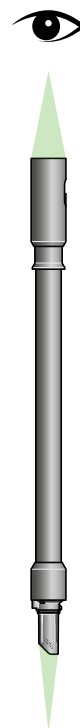


Diagram of the wand removed from the machine, being checked for blockages at both ends of the wand.



Diagram of the cleaner head being checked over to check for obstructions on the brush bar and air inlet.

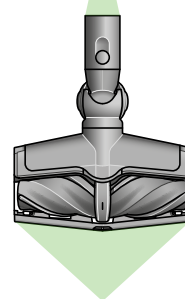


Diagram of the owner's eye looking through and over the cleaner head.

Clearing Auto-empty Dok™ blockages

If any of the alerts detailed on the 'Auto-empty Dok™ alerts' page occur, refer to the actions below.

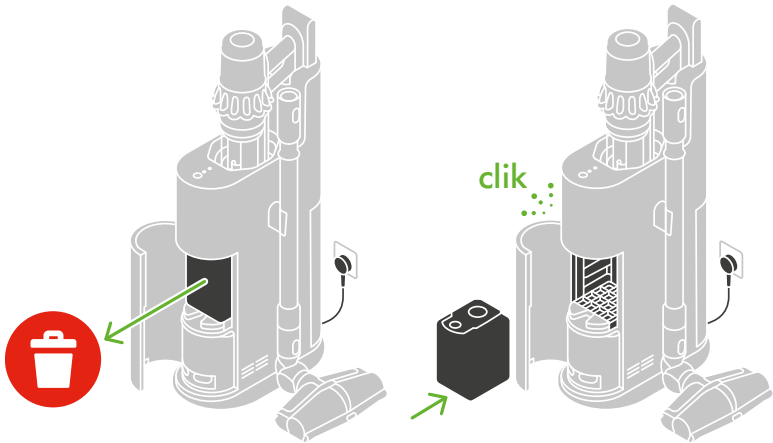
Dust liner LED indicator

D		Solid	When dust liner is full.
E		Blinking	When dust liner is missing.

Blockage LED indicator

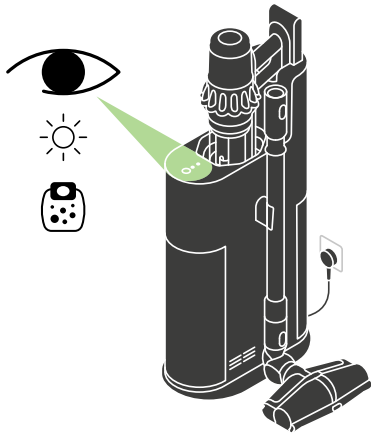
F		Solid	When filter or system blockage is detected.
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When the liner is full
Open the door below the red power button, remove the dust liner and dispose of it. Replace it with a new dust liner and secure.



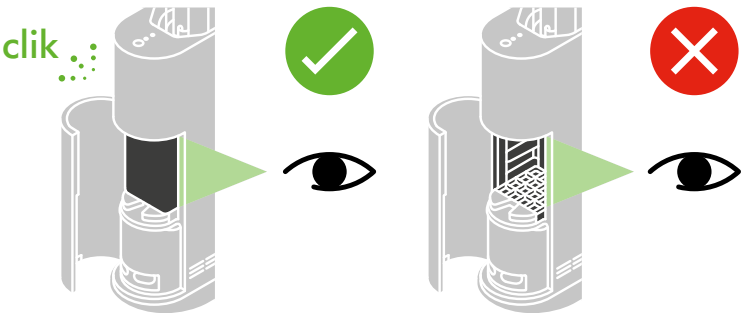
When the liner is missing
When a flashing amber light shows, it means the dock doesn't identify a dust liner.

Reinsert the existing dust liner securely, or insert a new liner in if there isn't one present.



When a blockage is detected
Ensure that the filter is inserted properly and check there are no blockages within the machine.

Please note:
After each action, press the red power button to turn the LED indicator off.



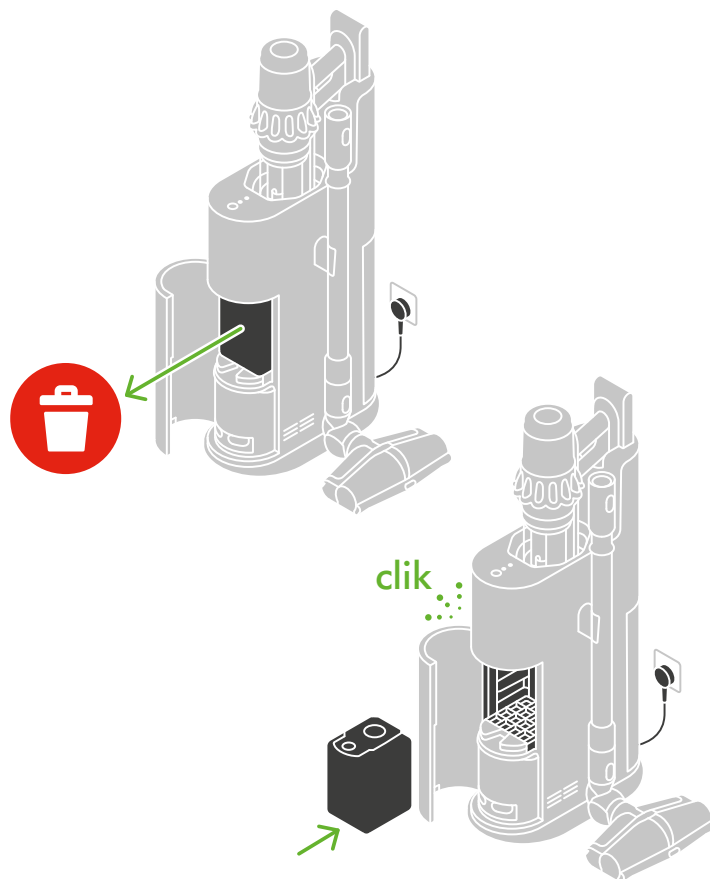
Re-purchasing Auto-empty Dok™ dust liners

In case the dust bag liner has a solid amber light, the dust liner is full and needs to be replaced.

Open the door below the red power button, remove bin liner and dispose of it. Buy bin liners scanning the QR code on the dock, or by visiting the website (link) and replace the dock with the new liner.

Replacement and spare dust liners can be purchased by:

- Visiting the Accessories page at [Dyson.com](https://www.dyson.com)
- Using the MyDyson™ app
- Scanning the QR code on your dock



Clearing obstructions from your All Floor Cones™ Sense cleaner head

Your All Floor Cones™ Sense cleaner head doesn't have a washable brush bar. To maintain optimum performance, check your brush bars regularly and clear obstructions.

Make sure your machine is disconnected from the charger and your machine power is turned off.

Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.

Remove the cover and brush bars

Lift the plastic clips at the back of the cleaner head on the left and right to release the cover.

Twist and pull each brush bar to remove.

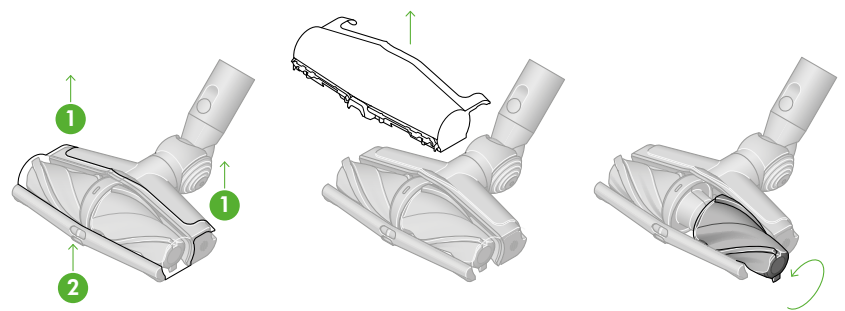


Diagram of the plastic cover with numbers indicating to first lift the plastic clips then release the cover.

Diagram showing plastic cover being removed.

Diagram showing a brush bar being twisted to remove.

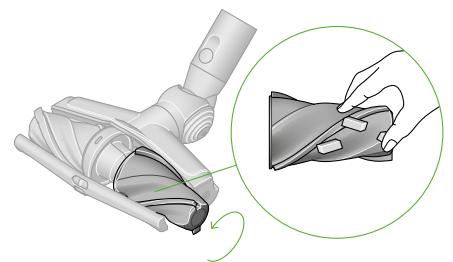
Look for obstructions

Clear any debris from your brush bar.

Check inside the cleaner head and remove any debris or blockages.

Your All Floor Cones™ Sense cleaner head and brush bar aren't washable. Wipe over with a damp lint-free cloth.

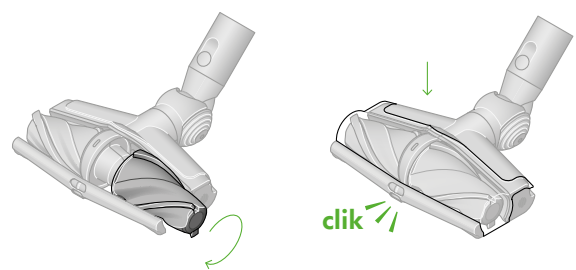
Diagram of owner removing the brush bar to check for any blockages.



Re-assemble the All Floor Cones™ Sense cleaner head

Reattach each brush bar by matching the color of the plastic fitting on the cone to the same color of the cleaner head.

Refit the cover by gently slotting back into place and snap the clips back into place.



The plastic fitting being screwed back onto the brush bar.

Plastic cover clicked back in place.

Clearing blockages from your Hair screw tool 2.0

Your Hair screw tool 2.0 doesn't have a washable brush bar. To maintain optimum performance, check your brush bar regularly and clear any obstructions.

Make sure your machine is disconnected from the charger and your machine power is turned off.

Don't put any part of your machine in the dishwasher or use detergents, polishes or air fresheners.

Remove the cover and brush bars

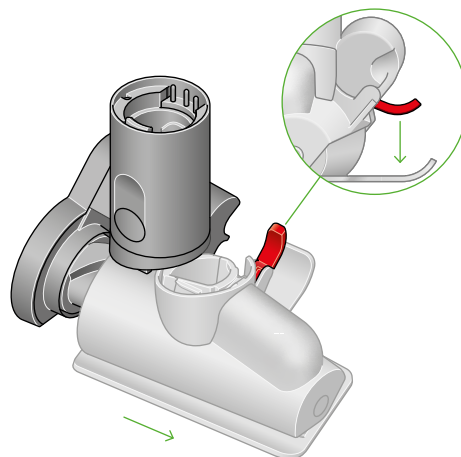
Remove the Hair screw tool 2.0 from the wand or machine.

Push the base plate open. Press the red lever down to release the cleaner head cover.

Pull the cleaner head cover off the main body of the tool.

The lever to release the brush bar is located at the back of the Hair screw tool 2.0.

Diagram of plastic fitting being removed from Hair screw tool 2.0.



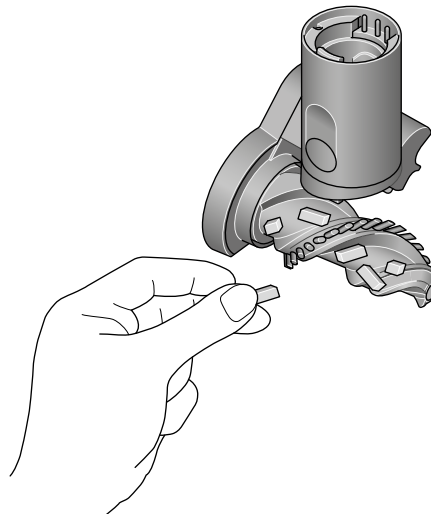
Look for obstructions

Pull your brush bar firmly to remove it from the main body.

Check and remove any obstructions from all three parts of your Hair screw tool.

Your Hair screw tool 2.0 isn't washable. Wipe over with a damp lint-free cloth.

Diagram of owner removing obstruction from Hair screw tool 2.0.



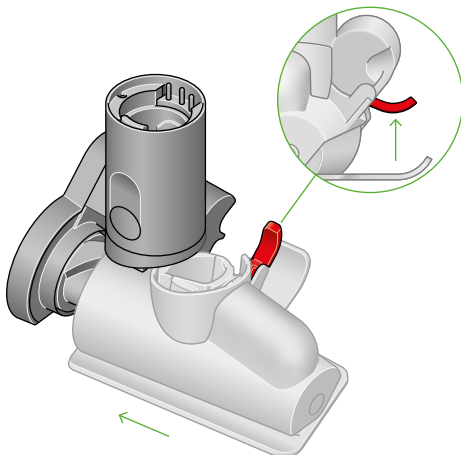
Re-assemble the Hair screw tool 2.0

Put your brush bar back into position and press firmly until it clicks back into position.

Check the red locking lever is in the unlocked position. Align the cleaner head cover with the guide on the main body. Push it down until it clicks into position.

Push the red locking lever up until it clicks into position and push the base plate back into place.

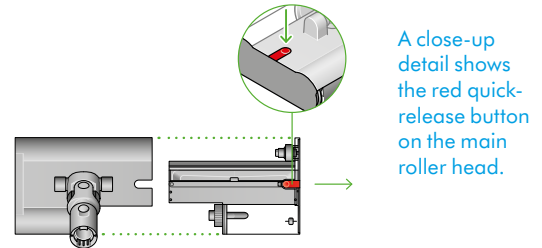
Slide the housing back on to the brush bar and push the lever on the back of the Hair screw tool upwards to lock.



How to use your Dyson Submarine™ 2.0 wet roller head

Step 1

Hold the wet roller head on the edges, press the red Quick-release button and slide out the removable cassette from the main roller head.



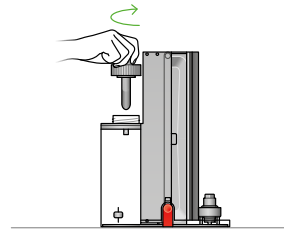
A close-up detail shows the red quick-release button on the main roller head.

Top down image of the water reservoir with an arrow as it slides apart from the main roller head.

Step 2

Remove the cap on the water reservoir.

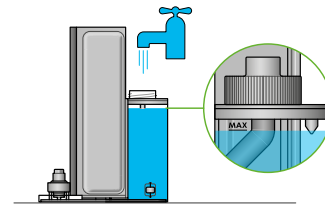
A hand removes the cap from the water reservoir with an anticlockwise icon.



Step 3

Fill the water reservoir with clean water to the 'MAX' line.

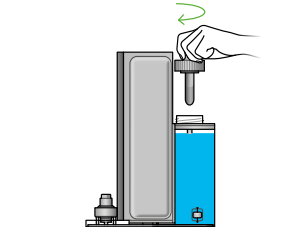
The water reservoir is being filled with tap water.



Step 4

Fit the cap securely on the water reservoir.

A hand replaces the cap on the water reservoir with a clockwise icon.



Step 5

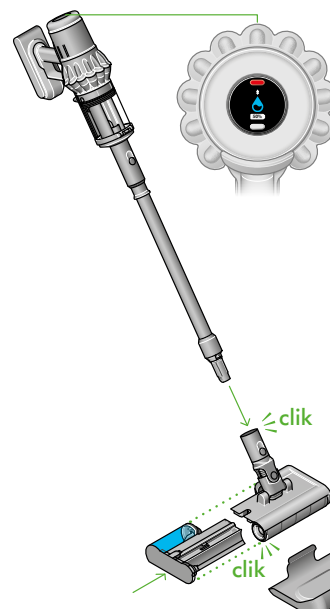
Slide the waste extraction tray and water reservoir back into the main roller head until you hear a click. Attach the main wet roller head to your vacuum's wand.

Remaining battery life will be displayed as a percentage on your LCD screen.

You can wet clean until the water in the water reservoir is running low or until the battery runs out. To continue cleaning, simply empty the waste extraction tray, refill your water reservoir, and resume cleaning.

Do not wet clean with an empty water reservoir to prevent the motor overheating.

Arrows show the wand moving towards the wet roller head with a click icon.



A close-up detail of the LCD screen with the battery level indicator.

Arrows show the waste extraction tray and water reservoir sliding towards the main roller head with a click icon.

How to clean your Dyson Submarine™ 2.0 wet roller head

Step 1

Turn off your machine and detach the Dyson Submarine™ 2.0 wet roller head from the wand. Place it in the drip tray immediately to prevent dirty water spillage.

Step 2

Hold the wet roller head level in the drip tray.

Step 3

Hold the wet roller head over a sink. Remove it from the drip tray.

Hold the wet roller head at the edges, press the red Quick-release button and slide out the removable cassette from the main roller head.

Remove the red dirty water tank cap to empty the waste extraction tray.

Step 4

Don't get the water on the neck of the water roller head, as it may damage the connection to the wand.

Disassemble the Submarine™ 2.0 wet roller head. Every part of the wet roller head can be washed with water and a household anti-bacterial solution diluted according to the manufacturer's recommended ratio.

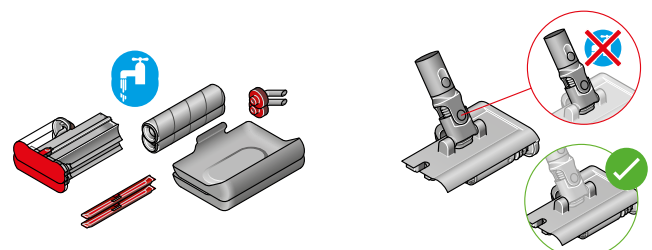
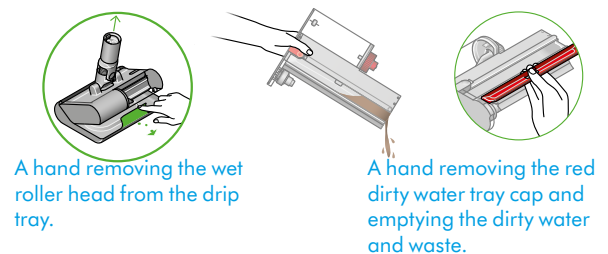
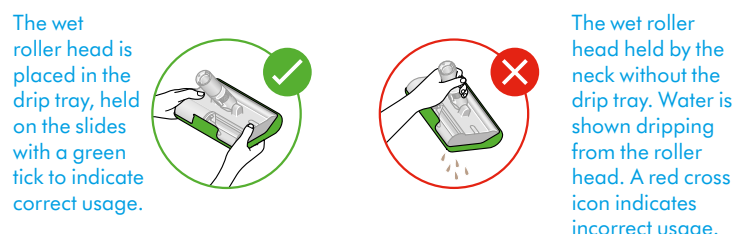
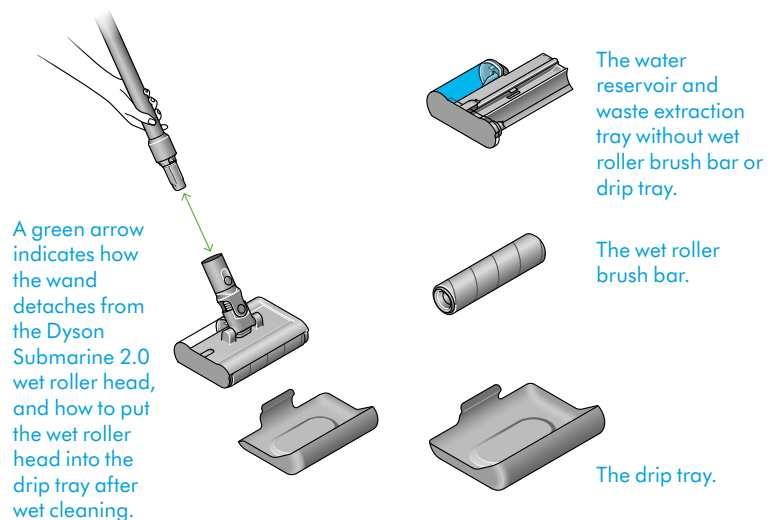
Empty any leftover water from the water reservoir.

Step 5

Leave the wet roller to air dry in a warm, well-ventilated space.

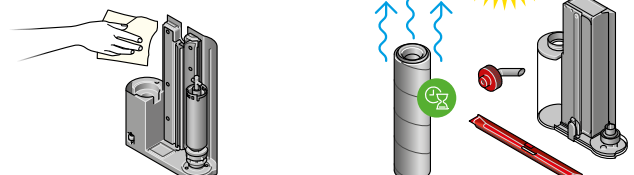
Use a cloth to wipe away any dirt or excess water from the main roller head, waste extraction tray and water reservoir.

We recommend replacing the wet roller every six months, depending on how often you use your machine, to help maintain performance.



A hand holding a cloth next to the main roller head, roller, waste extraction tray and water reservoir, with sun, ventilation and hourglass icons.

A hand holding a cloth next to the main roller head, roller, waste extraction tray and water reservoir, with sun, ventilation and hourglass icons.



Washing your filter

Wash your filter at least once a month to maintain optimum suction power.

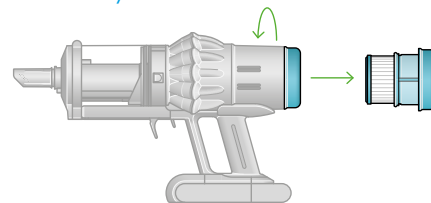
Important: Your filter must be completely dry before putting it back into your machine. Your machine could be damaged if used with a damp filter.

For more information and support videos for your machine visit: www.Dyson.com/support

Twist

Twist your filter anti-clockwise and pull it away from your machine.

Diagram of filter being removed from battery and bin.



Tap

Before washing your filter, tap it gently over a bin to remove any loose dust and debris.

Diagram of owner tapping the filter over the bin to remove any excess dust and debris.



Wash

Wash the pleated paper element of your filter first, under warm, running tap water, with the foam element facing downwards.

Next, wash the foam element of your filter with the foam element still pointing downwards.

Holding your filter on its side, run warm water over the outside of the foam element, gently rubbing your filter to remove the dirt.

Repeat washing until the water runs clear.

Diagram of filter at an angle under the tap.



Diagram of filter on its side under the tap.



Shake and dry

Empty the filter and shake it firmly to remove excess water.

Keep shaking until there's no water coming from the filter.

Place the filter on its end and leave to dry for at least 24 hours in a well-ventilated, warm place.

After cleaning your filter, thoroughly wash your hands using anti-bacterial soap.

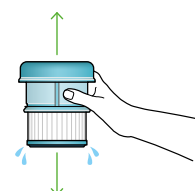
Check that filter unit is completely dry.

To refit, position the filter unit in place on the main body and twist clockwise until it clicks into place.

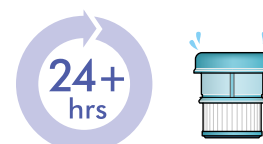
Don't dry your filter in a dishwasher, washing machine, tumble dryer, oven, microwave or near a naked flame.

Important: Your filter must be completely dry before you put it back into the machine. Your machine could be damaged if used with a damp filter.

Diagram of filter being shaken up and down.



Alert graphic with '24+ hours' reminds you to leave your filter to dry for 24 hours after washing and the filter with the pleated end facing downwards to dry.

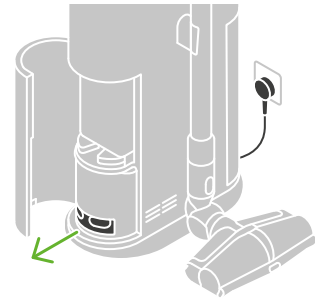


Washing your Auto-empty Dok™ filter

Wash your filter

Wash the inside of the filter under cold, running water, rotating the filter to make sure all of the inside is clean.

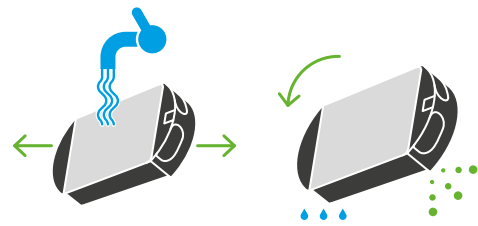
Repeat until the water runs clear.



Shake out the water

Empty the filter and shake firmly to remove excess water.

Keep shaking it until there's no water coming from the filter.

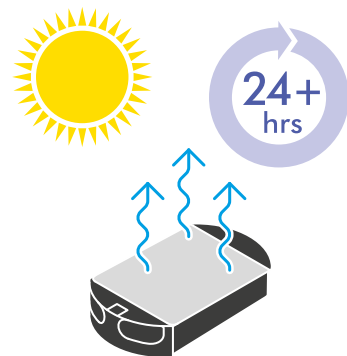


Dry your filter

Place your filter, with the open end facing up, to dry.

Leave your filter to dry for at least 24 hours in a well-ventilated, warm place.

Do not dry your filter in a tumble-dryer or near a naked flame.



Important: your filter must be completely dry before you put it back into the machine. Your machine could be damaged if used with a damp filter.



Washing your All Floor Cones™ Sense brush bars

Your All Floor Cones™ Sense cleaner head has washable brush bars. To maintain optimum performance, check and wash your brush bar regularly.

Make sure your machine is disconnected from the charger and your machine power is turned off.

Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.

Remove the cover and brush bars

Lift the plastic caps at the back of the cleaner head on the left and right to release the cover.

Unscrew each brush bar to remove.

Wash and dry your brush bars

Hold each brush bar under running water and gently rub to remove any lint or dirt.

Stand your brush bars upright as shown. Leave to dry completely for at least 24 hours.

Refit your brush bars

Before refitting, check that each brush bar is completely dry.

Reattach each brush bar for matching the colour of the plastic fitting on the cone to the same colour of the cleaner head.

Refit the cover by gently slotting back into place.

Cleaning your optic lens

To maintain optimum performance, keep your lens clean. Only clean the lens when the cleaner head is not attached to your machine.

Use a soft, dry, lint-free cloth to wipe the lens.

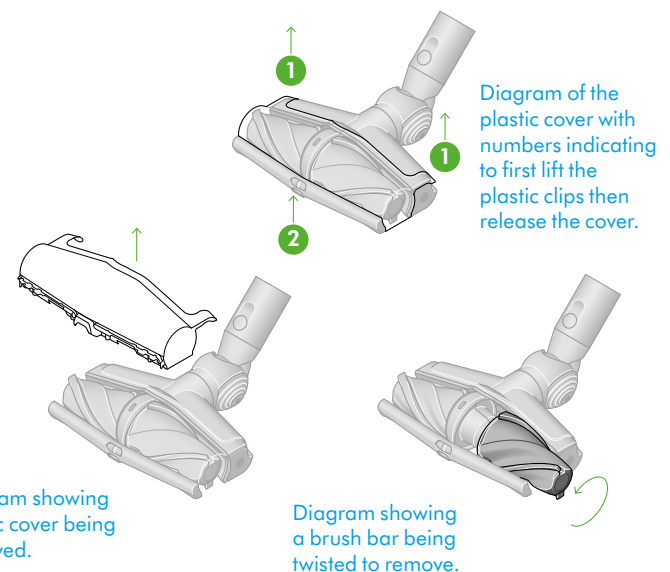
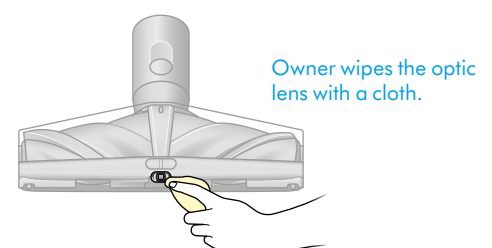
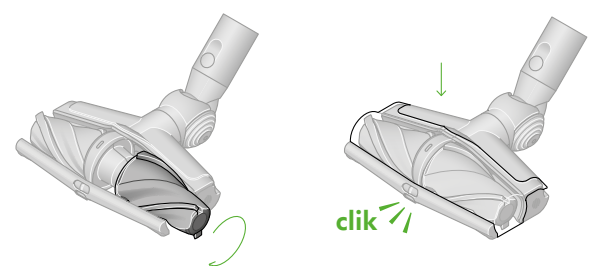


Diagram of tap washing the brush bars before standing upright on surface to dry.



Washing your Fluffy Optic™ cleaner head

Your Fluffy Optic™ cleaner head has washable brush bars. To maintain optimum performance, check and wash your brush bar regularly.

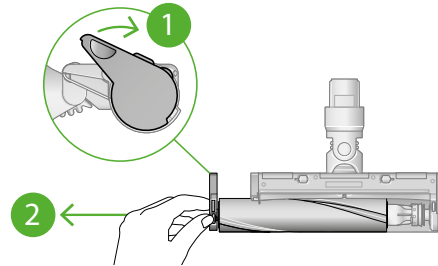
Make sure your machine is disconnected from the charger and your machine power is turned off.

Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.

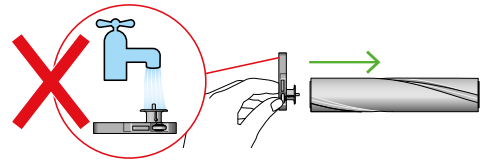
Step by step

Turn the cleaner head upside down so the underside of the cleaner head is facing you.

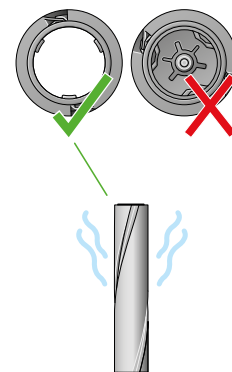
Push the end cap upwards until it opens and pull the brush bar out of the cleaner head.



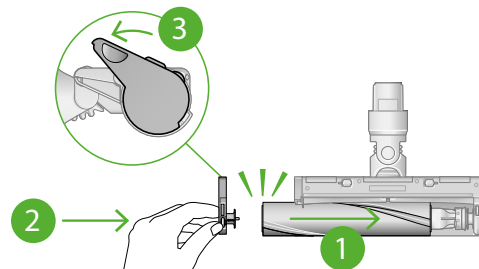
Remove the end cap from the brush bar.
Do not wash the end cap.



Hold the brush bar under running water and gently rub to remove any lint or dirt.



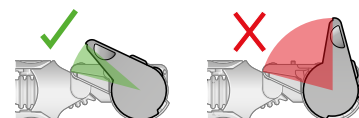
Stand the brush bar upright as shown. Leave to dry completely for a minimum of 24 hours.



Reattach the end cap to your brush bar.

Slide the brush bar back onto the cleaner head, around the motor. The end cap should be in the open position as shown.

Push the end cap until it clips securely back into the closed position.

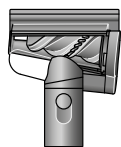


Cleaning your tools

Don't put any part of your machine in a dishwasher or use detergents, polishes or air fresheners.

Wipe with a damp, lint-free cloth, without touching the connector end.

Make sure your tools are completely dry before using.



Hair screw tool 2.0

Increased front edge cleaning to remove even longer hair. Additional rug strips to reduce stalling on soft furnishings.

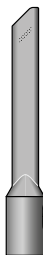
A small cleaner head with an angled body housing the motor and an electrical connector to attach to the wand or directly to the machine.



Combi tool

Two tools in one – wide nozzle and brush. Simple switching between cleaning and dusting tasks around your home or car.

This tool has a combination of brush head and crevice tool, the brush head slides down the crevice tool when needed.



Crevice tool

Engineered for precise cleaning around tricky edges, narrow spaces and into hard-to-reach corners.

This tool is long and narrow with an angled cleaner head.



Scratch-free dusting brush

Gentle on delicate surfaces. The Scratch-free dusting brush has a head made of soft bristles for cleaning delicate surfaces.

The Scratch-free dusting brush has a head made of soft bristles for cleaning delicate surfaces.



Stubborn dirt brush

Stiff nylon bristles dislodge ground-in dirt. From coarse carpets and most-used areas to car interiors.

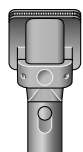
A short nozzle with stiff bristles on the underside.



Flexi hose tool

Adds up to 75cm of flexible reach, with a built-in tool to clean up high or down low in your home or car.

A flexible hose engineered from tough wire and durable plastic.



Pet groom tool

Removes hair as you groom, so it doesn't drop and spread around your home. Angled bristles self-clean in an instant.

A small cleaner head with a red outer casing that pushes down to eject pet hair.



Awkward gap tool 2.0

The Awkward gap tool is long and slim, with a 22° twist, for cleaning tight gaps and hard-to-reach places. Features all the benefits of Soft dusting brush and Awkward gap tool in one.

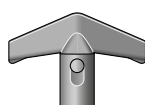
The Awkward gap tool is long and slim, with a 22 degree twist, for cleaning tight gaps and hard-to-reach places.



Low-reach adaptor tool

New in-built tool for quicker cleans. Engineered to clean further under low furniture by adjusting the wand angle up to 90°.

With an elbow joint fitted between the bin and the tool.



Mattress tool 2.0

Re-engineered to remove more dust, hair, allergens and dust mites from mattresses and upholstery.

A wide, arrow-shaped tool.