### dyson pure hot+cool

Operating manual دلیل التشغیل



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Thank you for choosing to buy a Dyson purifying fan heater

Take full control with the Dyson Link app

Get step-by-step setup and support.

Control how and when your purifying fan heater runs.

Monitor and record air quality through visual updates.

Automatically keep up to date with the latest software upgrades.

### Download the Dyson Link app

Download the Dyson Link app from the App store or Google Play. Open the app and follow the on-screen instructions to create a new account.



For further information and support: Online: SA: www.sa.dyson.com/support UAE: www.dyson.ae/support On the phone: SA: 90024440000 UAE: 800 Jumbo (58626)

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#### Registration

#### 3 EASY WAYS TO REGISTER YOUR FREE 2 YEAR GUARANTEE

Dyson customer care Thank you for choosing to buy a Dyson appliance After registering your free 2 year

Atter registering your tree 2 year guarantee, your Dyson appliance will be covered for parts and labour (excluding filters) for 2 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where and when you bought the appliance.

Most questions can be solved over the phone by one of our trained Dyson Helpline staff. Visit www.sa.dyson.com for online help, support videos, general tips and useful information about Dyson

Register with your smartphone Download the Dyson Link app and you will be taken through registration as part of the set up. Register by phone Call our dedicated Helpline. SA: 90024440000 UAE: 800 Jumbo (58626)

Note your serial number for future reference.

This illustration is for example purposes only.



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#### **Register online**

Visit our website to register your full parts and labour guarantee online. SA: www.sa.dyson.com UAE: www.dyson.ae

### IMPORTANT INSTRUCTIONS

### **WARNING**

THE APPLIANCE AND THE REMOTE CONTROL BOTH CONTAIN MAGNETS.

- Pacemakers and defibrillators may be affected by strong magnetic fields. If you or someone in your household has a pacemaker or defibrillator, avoid placing the remote control in a pocket or near to the appliance.
- 2. Credit cards and electronic storage media may also be affected by magnets and should be kept away from the remote control and the top of the appliance.

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- 3. Disconnect power or unplug before cleaning, performing any maintenance or replacing a filter.
- 4. Some parts of this appliance can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- 5. This Dyson appliance can be used by children aged from 8 years and above and



persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, only if they have been given supervision or instruction by a responsible person concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- 6. Children aged from 3 years and less than 8 years shall only switch 'ON/OFF' the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- 7. Children of less than 3 years should be kept away unless continuously supervised.
- 8. This appliance must not be located immediately below a socket outlet.
- 9. Do not use this appliance in the immediate surroundings of a bath, a shower or a swimming pool.
- 10. To avoid overheating, do not cover the appliance.

- 11. If the supply cord is damaged, it must be replaced or repaired by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 12. Do not use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- 13. To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 metre from the air outlet.
- 14. Do not use outdoors or on wet surfaces and do not handle any part of the appliance or plug with wet hands.
- 15. Keep the appliance away from flammable liquids, vapours, air fresheners and essential oils.
- 16. Always plug directly into a wall socket. Never use with an extension cable as overloading may result in the cable overheating and catching fire.
- 17. Do not use this appliance if it has been damaged or submerged in water.
- 18. Do not use this appliance if it has been dropped or if it has visible signs of damage.
- 19. Keep this appliance and cable away from heated surfaces. Do not position the cable under furniture or appliances.

- 20. Do not put any objects into the air amplifier opening as this may cause an electric shock.
- 21. Always carry this appliance by the base and not by the loop amplifier.
- 22. Always use this appliance on a horizontal and stable surface.
- 23. If there is a loose fit between the plug and the socket or the plug becomes very hot, the socket may need to be replaced. Check with a qualified electrician to replace the socket.
- 24. Chemical Burn and Choking Hazard. Keep batteries away from children. This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

### Assembly



Use both hands to lift the appliance out of the box, taking care to hold by the base of the appliance only.

Do not lift out by the amplifier loop.

Slide the buttons down on both sides of the shrouds.

The shrouds will release with the glass HEPA filters attached.

Take the carbon filters out of the box and remove the protective packaging.

Attach both carbon filters to the appliance.

Position the shrouds onto the base and push gently until they click securely into place.

Place the remote control on the top of the appliance with the buttons facing down.

Plug in and switch on.

#### Controls

#### Continuous monitoring

### Connecting to the Dyson Link app





With continuous monitoring enabled, your appliance will aather air auality, temperature and humidity information, which is displayed on the LCD screen and in the Dyson Link app.

By default, continuous monitoring is disabled. Once enabled. continuous monitoring is always active.

To enable/disable continuous monitoring:

Press and hold the auto mode button on the remote for 5 seconds to enable it. The LCD screen will indicate when continuous monitoring is enabled or disabled.



The Dyson Link app allows you to control, schedule, monitor, and customise your settings for your appliance from your mobile device.

Wi-Fi is enabled by default. To disable or enable the Wi-Fi press and hold the ON/OFF button on the appliance for 5 Seconds.





Plug in your appliance to the mains electricity supply and turn on the power.

Check your mobile device is compatible with the app, switched on, connected to a Wi-Fi network and Bluetooth <sup>®</sup> wireless technology enabled.

or Google Play.

Open the Dyson Link app and follow the instructions to create a new account if you do not already have one.

Follow the on-screen instructions to pair your appliance to the Dyson Link app.

You will now be able to use the Dyson Link app to create custom settings, monitor information



If you do not already have the Dyson Link app you will need to download it from the App Store from the appliance, control your appliance, schedule use and also keep up to date with system upgrades.

If you experience problems downloading the Dyson Link app or pairing your device; first check that you are connected to a Wi-Fi network and Bluetooth<sup>®</sup> wireless technology is enabled on your mobile device and try again.

If you continue to experience problems downloading the app or pairing your device, please contact the Dyson Helpline.

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### Information menu

Press this button to scroll through the information being monitored by your appliance.

Information about air quality, temperature, humidity and filter levels are shown.

When a pollutant causes the air quality to drop, the relevant symbol will show on the LCD screen.



Indoor air quality - 12 seconds Monitor the current air quality with a graph showing the last 12 seconds of data.

Indoor air quality - 24 hours Monitors the air quality with a graph showing 24 hours of data, sampled at five-minute intervals.

Nitrogen dioxide and other

for example the burning gas

when cooking and in vehicle

These potentially harmful gases are

released into the air by combustion.

oxidising gases

exhaust emissions.

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Volatile organic compounds VOCs are typically odours that may be potentially harmful. These can be found in cleaning products, paints and new furnishings.



Filters Displays the remaining lifespan for each filter unit. When a filter unit needs changing, the display will remind you. Wi-Fi Displays the current status of the connection to the Wi-Fi network.





Particulate matter (PM2.5) Monitors the presence of microscopic particles up to 2.5 microns in size, suspended in the air we breathe. These include smoke, bacteria and allergens.

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Indoor temperature Monitor the ambient temperature to help maintain a comfortable environment.

#### Particulate matter (PM10)

Monitors the presence of larger microscopic particles, up to 10 microns in size, suspended in the air we breathe. These include dust, mould and pollen.



Indoor humidity Displays the amount of water vapour in the air, shown as a percentage of the maximum possible humidity at the current temperature.

#### Auto mode

### Heating

Set your appliance to Auto mode and the on-board sensors will intelligently adjust the settings of the appliance according to the air quality.

Air quality: Your appliance will pause when the target air quality has been reached, switching on again when the air quality levels drop.

Airflow speed: The airflow speed will increase until the target air quality and temperature have been reached.

Night mode: Your appliance will only run with Airflow speeds from 1 to 4.



Press the button to set the required room temperature.

Your appliance will pause when the temperature set has been reached.

Press the Cooling mode button to switch your appliance from Heating mode to Cooling mode.



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1-10



#### Oscillation

#### Airflow

Press the button to circulate the air around the room and scroll through the oscillation settings from  $0^{\circ}$  to  $350^{\circ}$ .

Customise your oscillation settings in the Dyson Link app.



Press the Airflow speed button to increase and decrease the airflow speed.

Press the Airflow direction button to change the direction of airflow from front to back. Your appliance will continue to purify in both settings.

Heating mode will only function when the air direction is set to the front. If airflow is changed to the back, your appliance will change to cooling mode.



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**Sleep Timer** 

#### Night mode

Your appliance will turn off automatically after the selected amount of time.

To set the time: Press the button to scroll through the time options. Once activated press the Sleep timer button once to see the time selected.

To cancel the Sleep timer: Press the Sleep timer button twice.



In Night mode, your appliance will continue to monitor and respond to changes in air quality and temperature, but only using its quietest settings – and with its LCD screen dimmed.

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AUTO mode

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Manual



### Care and maintenance

To always get the best performance from your appliance, it is important to regularly clean it and check for blockages.

Changing your filters: The display on your appliance and app will indicate when to change your filters.

Order new filters on the Dyson Link app or www.sa.dyson.com/support (SA), www.dyson.ae/support (UAE). Your new filters will come with instructions, go online for further support and videos.

Do not use your appliance without the filters in place. Unplug your appliance from the mains electricity supply before cleaning or changing filters. Error codes:

If your appliance shows an error code, try turning it off and then on again. If this does not clear the error code contact Dyson Customer Care.

For further information and support about the care and maintenance of your appliance and replacing the filters go to the Dyson Link app or

Online:

(SA) www.sa.dyson.com/support

(UAE) www.dyson.ae/support

### Additional information

#### CONTROL WITHOUT THE REMOTE

• The appliance can be controlled through your Dyson Link app.

#### DYSON LINK APP CONNECTIVITY

- You must have a live internet connection in order for the Dyson Link app to work.
- The appliance can connect to either 2.4GHz or 5GHz networks which includes most modern routers. Check your router documentation for compatibility.
- The Dyson Link app requires an iOS device with at least iOS version 10\* or an Android device with at least Android version 5.
- Your mobile device must have Bluetooth<sup>®</sup> wireless technology 4.0 support (Bluetooth Low Energy) in order to set up a connection with the appliance. Check your device specification for compatibility.
- BLE/Wi-Fi 2.4GHz 2.5GHz, 0.1W max
- Wi-Fi 5.170GHz 5.835GHz, 0.1W max
- Supported Wi-Fi protocols:
- IEEE802.11a
- IEEE802.11b (Not recommended)
- IEEE802.11g
- IEEE802.11n
- Networked standby: 0.9W

#### REPLACEABLE PARTS

#### BATTERY REPLACEMENT

#### **CAUTION**

- Unscrew the battery compartment on the remote control. Loosen the base and pull to remove the battery.
- Do not install backwards or short circuit the batteries.
- Do not attempt to dismantle or charge the batteries. Keep away from fire.
- Follow battery manufacturers' instructions when installing new batteries (battery type CR 2032).

• Always replace the screw in the remote control and refer to the battery hazard in the warning section.

#### NON-WASHABLE FILTER UNITS

- Your filter units are non-washable and non-recyclable.
- Failure to replace the filter units when prompted may result in changes to product performance and appearance.
- Order new filters on the Dyson Link app or from www.sa.dyson.com/support (SA) or www.dyson.ae/support (UAE). Your new filters will come with instructions or go online for further support and videos.

#### AUTO MODE

- A period of 6 days is required after the appliance is first used for the sensor to calibrate. During this period the appliance may be more sensitive to VOCs (such as odours) than normal.
- During first use, whilst the sensors calibrate, the appliance can take up to 60 minutes to show VOC and NO2 data.

#### AUTOMATIC CUT-OUT

- For your safety this appliance is fitted with automatic cut-out switches that operate if the appliance tips over or overheats. If the switches operate, unplug the appliance and allow it to cool. Before restarting the appliance check and clear any blockages and ensure the appliance is on a solid level surface.
- In heating mode the appliance will automatically switch 'OFF' after 9 hours of continuous use. To restart the machine, press the Standby ON/OFF button on either the remote control or the base, or restart via the Dyson Link app.

#### DISPOSAL INFORMATION

- Dyson products are made from high grade recyclable materials. Recycle where possible.
- Dispose of or recycle the battery in accordance with local ordinances or regulations.
- Keep the used batteries away from children as these can still harm children if swallowed.
- Your filter units are non-washable and non-recyclable.
- Dispose of the exhausted filter units in accordance with local ordinances or regulations.
- The battery should be removed from the product before disposal.

#### **GUARANTEE TERMS & CONDITIONS**

Please contact Ayan Trading (SA) or Jumbo Electronics Co. Ltd (LLC)(UAE) for the terms and conditions of your guarantee. Please keep your invoice to validate your guarantee.

### Dyson Customer Care

If you have a question about your Dyson machine, call the Dyson Helpline with your serial number and details of where and when you bought the machine, or contact us via the Dyson website.

## **Dyson Contact Details**

SA Website: www.sa.dyson.com Dyson Helpline: 90024440000

Address: Ayan Distribution, Al Reem Center, Al Rawdah St., Al Rawdah District, Jeddah 25200.

UAE Website: www.dyson.ae Dyson Helpline: 800 Jumbo (58626)

Email: Customer.svc@jumbo.ae uae@dyson.com

Address: Jumbo Electronics Co. Ltd (LLC) ESAG Building, Karama Mail --3,246, Dubai United Arab Emirates

www.sa.dyson.com

www.dyson.ae